Welcome to CST 110 online, Intro to Communication! Here are some answers to FAQs (Frequently Asked Questions):

1. What is the difference between CST 110 (Intro to Communication) and CST 100 (Principles of Public Speaking)?
CST 100 is a course the focuses solely on public speaking. CST 110 covers all the different types of communication (interpersonal, small group, computer-mediated, mass communication, etc.). CST 100 is an excellent class for those who expect to be doing a lot of presentations and/or teaching in their profession – jobs such as teaching, or various business professions. For those that think to themselves, "What does public speaking have to do with my major? I don't think I'll ever have to give a speech in my profession," then CST 110 is probably a better fit. CST 110 helps students because better communicators, *as a whole*.

Generally speaking, most colleges accept either CST 100 or CST 110 as transfer credit. But if you are planning to attend a specific college after TCC you should check that college's requirements.

2. What do you expect from students in this class?
Here is my basic list of what I expect/require:
     1. Although we are online, this is still a class. I consider myself a casual person, but that doesn't mean that we are text messaging each other – for most assignments you will need to use full sentences and proper grammar/spelling.
     2. When you email me, please include your name and class number (CST 110) in the subject line of the email. I have over 100 online students each semester, so please include this information in ALL emails. If you do not include the info, your email will automatically be returned to you without being read.
     3. You already need to be familiar with Blackboard and email in order to successfully complete this course. Information about how to navigate BlackBoard *will not* be provided in the scope of this course. Blackboard is not terribly difficult to use and most people can figure it out in just a few hours. But if you feel that you need a few weeks to figure out how to use Blackboard then do so before taking this class, not while taking this class.
     4. I expect you to have reliable Internet service and access. You'll notice in the syllabus that Internet/computer problems will not excuse late work. If you will have trouble accessing the Internet during the semester then you should not take this online course.
     5. All late work is counted off five points per day late. In order to receive full credit for you work then it must be received by 11:59pm on the due date. Don't leave your work until the last minute!

3. Are online classes easier than traditional classes?
No, online classes are definitely NOT easier than traditional classes. In fact, because of the amount of reading required (textbook reading plus reading BlackBoard), online classes are usually more time consuming. The good thing about online classes is that you can do the work when it is convenient for you (even at 3am in your pajamas!). If you are not someone who can work independently and keep yourself motivated, an online class is probably not a good fit for you.

4. How will this class work? Will I need to come on campus or give speeches?
All the work for this class will be done online, through Blackboard. You will not be required to give speeches. Towards the end of the semester you will be required to attend a public speaking event of your choosing and write a report about that speaker.

5. Who is Janie Crouch and who is Mittie Crouch and which is my instructor?
They're both me! My full name is Mittie Jane Crouch – but I have gone by Janie since I was born. TCC has me listed as Janie Crouch, but SIS/Blackboard have me listed as Mittie Crouch – confusing for everyone. Most students just eliminate the problem and call me Dr. Crouch.

6. What is the textbook used for this class?
O'Hair, Dan & Wiemann, Mary. *Real Communication: An Introduction.* Boston: Bedford/St. Martin's Press, 2009.
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